



Maintenance & Service

Penguin Maintenance & Service specializes in quality craftsmanship for unique and complex facilities and the operation and maintenance of the sophisticated and dynamic systems that create facility environments, such as mechanical, HVAC, and building automation systems. →





MAINTENANCE & SERVICE

We Do the Worry and Work—You Don't



Businesses typically invest a significant amount of money in facilities and equipment. At Penguin Maintenance & Service (Penguin), we know keeping your facilities and equipment maintained is an integral part of running a successful business. Worrying about equipment makes for long days and sleepless nights and is a distraction from your business. That's why our maintenance and service technicians implement plans that take the burden of equipment maintenance off your shoulders—once and for all.

If Equipment & Systems Fail, the Dominoes Start to Fall

We all hate to think about it, but it can happen. Mechanical connections within electrical equipment and electrical panels can loosen and dirt can accumulate. Over time, the result is a buildup of heat that can lead to electrical failures, power outages, and even fires. In addition to lost productivity and time, consider all the other costs: missed deliveries, lost sales, lost profits, customer dissatisfaction, equipment damage, repair costs, and perhaps worst of all, harm to your brand's reputation. Even if your electrical service has been flawless, unfortunately, negative potential always exists. Penguin experts perform regular preventive maintenance procedures that will give you the peace of mind that comes from knowing you've taken the right steps and measures to help avoid power failures and the business disruptions that can result.

Our Goal: Your Bottom-Line Performance

Our experienced maintenance and service technicians perform a full range of planned preventive maintenance services, all aimed at giving you exceptional bottom-line performance.

These services include:

- > 24/7/365 emergency services
- > Scheduled inspections tailored to your system and business requirements
- > Testing and timely replacement of all air filters, belts, cleaners, and lubricants
- > Up-to-date maintenance records, including combustion efficiency reports, technician recommendations, refrigerant usage, and more
- > Professional engineering assistance
- > Complete and accurate repair quotes

MARKETS SERVED

Mechanical & Electrical
Systems Maintenance

Energy Management

Emergency Procedures

Diagnostic Back-up Services

Preventive Maintenance Programs

Energy Management & Security

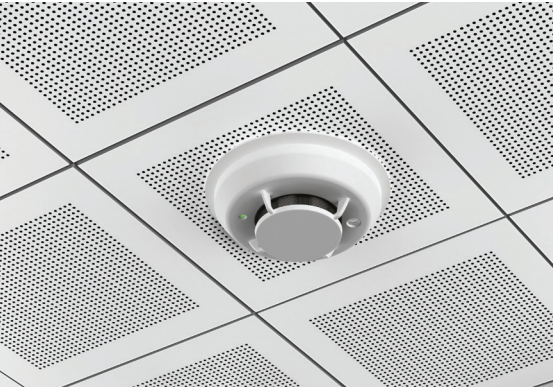
Emergency Procedures

Voice & Data
Communications Systems

Remote Monitoring Markets

Commitment to Our Clients Goes Beyond Quality & Efficiency

Our goal is to reduce the stress and worry of our clients—the stress and worry that comes from thinking about facilities and equipment downtime. Penguin's fully licensed and certified team of experts undergo continuous training to ensure that they're versed in the newest equipment, technology, and techniques. Supported by an expansive service fleet, the Penguin team uses state-of-the-art testing, calibrating, and balancing to fine tune your systems for optimum operation. At Penguin, we know that nothing feels better than the comfort that comes from knowing you can concentrate on your core business without worrying about your facilities.



Minimum Downtime, Fewer Repairs

Preventive maintenance activities keep your systems running efficiently, ensuring consistent occupant comfort and productivity with minimal downtime and fewer repairs. It also extends the life of your equipment and gives you the maximum return on your facility investment. The result is systems that support your business rather than take from your bottom line.

Safeguard Your Equipment

Penguin's remote monitoring solution scans HVAC equipment continually for problems and immediately alerts us to a failure or decline in equipment performance. This functionality allows for the accurate prediction of major faults before they occur, reducing energy waste and providing a more responsive scheduled maintenance plan.

The remote monitoring system continually evaluates the internal operations of your equipment by scanning a number of common problem areas and reporting the data, via the Internet, to our secure data center. Our customers can access these reports at any time through the system's website.

When the monitor detects any operation outside of the pre-set standards, the monitor reports the information to the data center and sends our team an alert signal. This information is used to diagnose the problem, and we respond to the signal based upon your customized requirements.

Once diagnosed, we determine whether the equipment requires immediate attention or a routine service call, ultimately preventing complete equipment failure and loss of productivity. Each alert signal has a pre-determined course of action that we take.

Clients Prefer Penguin's Unmatched Experience

For 60+ years, our technicians have grown and developed with the markets they serve. The technical knowledge and deep understanding of facilities and critical systems of our technicians means that no matter what type of need arises, we're ready with a creative and effective solution.

Here are other benefits Penguin provides:

- > Minimum impact from unanticipated equipment failures and power disruptions
- > Fast, accurate, and comprehensive checks of all your equipment
- > Closure of gaps in your existing maintenance program
- > Scheduled parts replacements and repairs minimizing downtime and controlling costs
- > Rapid emergency response to ensure consistent, reliable power
- > Potential property insurance savings
- > Improved safety, reliability, and efficiency

MARKETS WE SERVE *We've got you covered New York!*

Commercial

Entertainment & Theater

Financial Services

Manufacturing/Industrial

Technology



Harnessing the Power of a Fortune 500® Leader

A Fortune 500® company, EMCOR Group, Inc. (NYSE: EME) is a leader in mechanical and electrical construction, industrial and energy infrastructure, and building services.

EMCOR specializes in planning, installing, operating, maintaining, and protecting the sophisticated and dynamic systems that create facility environments. This includes systems such as electrical, mechanical, lighting, air conditioning, heating, security, fire protection, and power generation.

With over 180 locations and approximately 38,000 skilled employees, EMCOR works in virtually every sector of the economy for a diverse range of businesses, organizations, and government agencies.

emcorgroup.com

Safety that Beats the National Average

EMCOR's safety performance consistently remains strong year after year with a current Incident Rate that is 52-percent lower than our competitors (*Source: Bureau of Labor Statistics Industry Average for Specialty Contractors NAICS 2382, 2022*). For 15 consecutive years, our incident rate has been less than half the industry average.



Member of:



WHAT CAN WE DO FOR YOU?

Penguin Air Conditioning Corp.
5 Penn Plaza, 16th Floor
New York, NY 10001
T: 714.828.7000
penguinac.com